

### **Where is VaporDNA located?**

VaporDNA is one of the largest online vape shops today. In addition to their strong online presence, they have two brick-and-mortar locations in California. Their flagship location is in Torrance, with an additional location in Huntington Beach.

### **How reputable is VaporDNA?**

Since 2013, VaporDNA has been one of the premium online vape shops, with a wide selection of e-liquids, devices, and accessories at competitive prices with trustworthy service. They have some of the most satisfied customers in the industry, and are a Better Business Bureau accredited business with thousands of 5-star reviews on Trustpilot.

### **How much is shipping when purchasing from VaporDNA?**

VaporDNA offers standard USPS Ground shipping for \$9.99 and USPS Expedited shipping ranging from \$9.99 to \$12.99 depending on the state you're shipping to. Orders over \$75 are eligible for free shipping through USPS Ground or FedEx two-day shipping. International shipping rates vary based on the location you're shipping to.

### **How often does VaporDNA offer new sales and deals?**

Vapor DNA offers new coupons and discounts weekly, with various devices and e-liquids cycling through the clearance page regularly. You can also sign up for their newsletter for additional promotions and offers.

### **Where does VaporDNA ship?**

VaporDNA ships both domestically within the United States and internationally, with some restrictions. Currently, the company does not ship to Maine, South Dakota, or Utah. They do not ship any CBD products outside of the United States. They also do not send loose batteries internationally through FedEx at the moment.

### **How do I participate in the VaporDNA referral program?**

If you join the VaporDNA Rewards program, you can earn coins through purchases and referrals that can be used toward discounts on your orders. Members of the VaporDNA Rewards program can also earn additional rewards for referrals, with the new user earning \$10 off their first order and the referrer earning a \$10 referral discount they can use on their next purchase.

### **How does VaporDNA offer such low prices?**

VaporDNA utilizes promotions and discount codes to help you save on their already low prices. They often partner directly with manufacturers to provide you with the lowest prices possible, and there are several coupon codes available online to further help you save.

### **Where can I get coupon codes for VaporDNA?**

VaporDNA often offers a variety of discounts and coupon codes to help you further save on your purchase. We have a comprehensive and current list of active coupon codes that you can check out here.

### **How long does it typically take for VaporDNA to ship?**

VaporDNA guarantees a processing time of 24 to 72 hours regardless of the shipping method chosen. Products are shipped via USPS Ground or USPS Expedited, as well as FedEx Two-Day and Priority Overnight Delivery. Shipping times and rates depend on the method chosen, and there may be additional delays during times of heavier postal service.

### **How do I leave a review on VaporDNA?**

VaporDNA openly encourages reviews on their site for their products, and you can even earn VaporDNA Rewards coins for doing so if you're a member. After your purchase, you'll have the option to review the product upon receiving it.

### **What is VaporDNA's return policy?**

VaporDNA offers a 45-day return and refund policy. If there's any trouble with your order, they can be easily reached via email. Be sure to include as much information as possible, including your order number, full name, address, phone number, and your reason for the return. Please note that they cannot accept returns on consumable items such as disposables, and a 15% return fee may apply.