talla

A seva company

AI- Powered Automation for Service and Support Teams

Automate answering support inquiries and decrease resolution times. Talla integrates with your existing systems and workflows to build machine learning models of common tasks, answer FAQs, and make every rep more productive. Start using the most accurate AI-powered performance on the market.

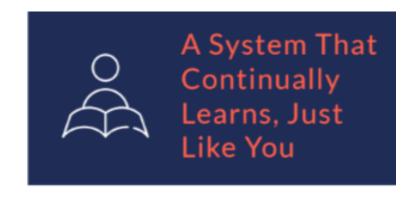# Improve Customer Experience While Improving Your ROI

Customers expect a great support experience, and that means solving their issues quickly and accurately. Talla combines AI and automation to give you the right information at the right time, anywhere you are.

The Power of AI, Everywhere You Work	Automations That Make Support Run Smoothly	A System That Continually Learns, Just Like You
Talla is always there when and where you need it. Your team will always have what they need at their fingertips via web, chat, and Talla's Chrome plugin.	Automate tasks and build cross-system workflows to deliver great customer support experiences without the hassle of switching systems and duplicating tasks.	The power of AI makes improvements based on your company's information, interactions, and needs. This means better information, faster resolutions, and happier customers.

"**We did all this ROI analysis, and after the evaluation of these tools, Talla came out at the top because it has the best AI.**
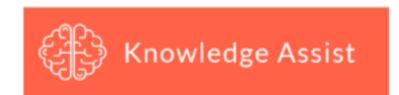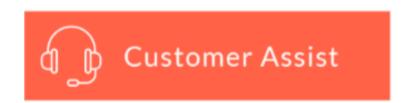
Simon Choi
Technical Program Manager

PayPal

The Talla Platform

The best customer support experiences start with accurate information. Make yours accessible everywhere your team and customers are.

Knowledge Assist

Create support content that solves support tickets, improves over time, and is everywhere you need it.

Customer Assist

Automate answering customer support tickets through powerful chatbots directly on your site.

Support Rep Assist

Give each support rep and assistant that finds the right information and suggests answers to tickets.

Features Designed to Boost Productivity and Experiences

Automated Support Ticket Resolution

Knowledge Gap Identification and Triage

Real-Time Suggestions for Improving Content

Web, Chat, and System Integrations

Task Automation Recommendations

Content Training for Continuous Improvements

"**Talla has made Toast reps more efficient by providing them with correct answers and they now say, "they would be lost without it."**

Emmanuelle Skala
Senior VP of Customer Success

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